

The Jetstream Program Frequently Asked Questions

Q: What is the Jetstream Reward Program?

A: The Jetstream Program is an exciting partnership between Signature Flight Support, the largest FBO in the world, and Dallas Airmotive/H+S Aviation, a global leader in engine maintenance, repair and overhaul services. The premise is simple: Send qualifying engine maintenance work to Dallas Airmotive or H+S Aviation, and we will provide you with credit on a Jetstream AVCARD that can be used at Signature Flight Support locations worldwide.

Q: How do I know if my engine work qualifies for Jetstream credit?

A: Credit amounts vary by engine type and workscope. Your [regional engine manager](#) will be happy to discuss our current specials with you to ensure you get the best deal in the market.

Q: What is the Jetstream AVCARD?

A: The Jetstream AVCARD is a credit card provided by World Fuel Services. It is similar to the standard World Fuel Services' AVCARD in all ways, except for one exciting additional feature: the Jetstream card can be pre-loaded with credit that can be used for services at Signature locations.

Q: How do I receive a Jetstream AVCARD?

A: The first step is to contact your [regional engine manager](#) to arrange qualified maintenance work at Dallas Airmotive or H+S Aviation. Next you will need to fill out a short online application form with World Fuel Services to be approved for a Jetstream AVCARD. Finally, when work has been completed on your engine, we will deliver the Jetstream AVCARD to you. Once you receive your card, it is ready for immediate use.

Q: What services can I purchase using my Jetstream AVCARD?

A: You can use your Jetstream AVCARD to pay for fuel, ramp fees, handling fees, hangar fees, catering and any other service you purchase at a FBO. Just remember the Jetstream credit awarded to you by Dallas Airmotive or H+S Aviation can only be used at participating Signature locations.

Q: Where can I use my Jetstream AVCARD?

A: You can use your Jetstream AVCARD anywhere that accepts a World Fuel Services AVCARD (just about any FBO in the world). However, the pre-loaded credit awarded to you from Dallas Airmotive or H+S Aviation can only be used at participating Signature Flight Support locations. You will be responsible for payment for all charges at non-Signature locations and for any charges that exceed the Jetstream credit you received from Dallas Airmotive or H+S Aviation.

[Back to Jetstream page](#)

Q: Which Signature locations can I use my Jetstream AVCARD?

A: You can use your Jetstream AVCARD at any Signature location worldwide, except the following locations:

ICAO	IATA	FBO NAME	BASE DESCRIPTION
CYEG	CYE	Edmonton International Airport	Airside FBO Operations Ltd.
CYVR	YVR	InterDel Aviation Services Inc.	Vancouver
KCMA	CMA	Sun Air Jets - Signature Select	Camarillo
KDAB	DAB	Daytona Beach International	ATP JET CENTER
KFTW	FTW	Fort Worth	American Aero
KGRB	GRB	Austin Straubel International Airport	Jet Air Services
KMER	MER	Gemini Flight Support - Signature	Gemini Flight Support - Signature
KSTS	STS	Sonoma County Airport	Sonoma Jet Center
MBPV	PLS	Turks & Caicos	Turks & Caicos

Q: Can I use my Jetstream AVCARD for services at TechnicAir maintenance facilities?

A: Not currently. We anticipate adding TechnicAir locations to the Jetstream network later this year

Q: I already have a World Fuel Services AVCARD. Do I need the Jetstream AVCARD?

A: Yes you do. While both AVCARDS will remain active and will work to pay for FBO services, the awarded credit from Dallas Airmotive or H+S Aviation can only be applied to services purchased with the Jetstream AVCARD.

Q: What if I qualify for incentives on my engine work, but I don't want a Jetstream AVCARD?

A: Your [regional engine manager](#) will be happy to discuss alternate incentive options with you.

Q: What if I spend more than the Jetstream credit awarded to me?

A: You are solely responsible for any charges over and above the awarded Jetstream credit and for any charges made at non-Signature locations.

Q: Can I use my Jetstream AVCARD for any tail I operate?

A: Yes you can. However, your billing will reflect the tail number on the Jetstream Card, not the actual tail that flew that day.

Q: Can I get extra Jetstream AVCARDS either tied to the same tail number or a different tail number?

A: Yes you can. Either contact your [regional engine manager](#), or Carrie Bulgier, the Jetstream Program Administrator at carrie.bulgier@dallasairmotive.com

[Back to Jetstream page](#)

Q: I usually pay for my fuel using a Colt card or another card by a third-party fuel management company. What happens when I use my Jetstream AVCARD?

A: You will receive a similar fuel price when using the Jetstream AVCARD. The Jetstream credit cannot be applied to when you use another form of payment, so if you wish to use the credit, you must use the Jetstream AVCARD. After you have used up your Jetstream Credit, you are free to going back to your usual payment choice, or to continue using the Jetstream card.

Q: How will I know how much credit I have left on my Jetstream AVCARD?

A: You will receive a statement via email from World Fuel Services that will include your usage details, remaining credit balance, and any invoices that must be paid for services purchased at non-Signature locations, excluded Signature locations, and any charges over and above the credit awarded by Dallas Airmotive or H+S Aviation.

[Back to Jetstream page](#)